



A Step

ABOVE

Journey towards PHAB Accreditation and Quality Improvement

PHAB Accreditation



➤ The Scott County Health Department is working towards Public Health Accreditation Board (PHAB) Accreditation. PHAB accreditation helps a health department to identify areas of performance improvement, leadership development, and improving relationships with the community.

➤ The accreditation process will help the department take a step above our current practices to improve our excellence by focusing on quality and performance. These steps will provide the health department the opportunity to provide the public with a better quality of care and customer service experience.

Quality Improvement

- Quality Improvement is a deliberate and defined process to improve health outcomes of a community.
- In February 2017, all staff from the Scott County Health Department attended a training to learn more about Quality Improvement.
- Since the Quality Improvement training, staff has been able to use the gained knowledge to become more organized, reduce waste, and communicate effectively.

